



Terms and Conditions of Winthrop Australia

The terms and conditions of sale of the computers from winaust.com.au are set out below. Please read the terms and conditions carefully and note that by using winaust.com.au site you agree to and are bound by them:

These conditions apply to computer packages

1. Computers are purchased in a free and fluctuating market prices are subject to change at any time. For up to date current prices please consult our web site.
2. A confirmation receipt will be issued upon full payment.
3. Computer will be despatched using secure post or courier service.
4. Winthrop Australia is an independent, privately owned company engaged in the sales of computers & accessories. This online merchant is located in Australia.
5. Payment for computers will be accepted by Winthrop Australia. All payments will be taken in AUD. The name Winthrop Australia will also appear on your credit card statement.
6. If you breach these terms and conditions, Winthrop Australia reserves the right to cancel your request, and/or take appropriate legal action against you.
7. If you have any questions regarding our terms please email us.

THE PROVISION OF COMPUTER PACKAGES BY WINTHROP AUSTRALIA ARE EXPRESSLY CONDITIONAL UPON THE TERMS AND CONDITIONS SET FORTH BELOW (ALSO REFERRED TO AS THE "CONTRACT"). ANY TERMS AND CONDITIONS PROPOSED BY YOU IN ADDITION TO, OR IN CONFLICT WITH THESE TERMS AND CONDITIONS ARE EXPRESSLY REJECTED BY WINTHROP AUSTRALIA.

Winthrop Australia reserves the following rights:

On-Line Purchase Returns:

If you are not totally satisfied with your online purchase you can return it within Seven (7) days for a full refund of the purchase price, less any postage charges incurred.

All returns must be received within Seven (7) days of receipt of your delivery and **the product must be new, unopened and in the condition in which it was received**. If you need to return an item, you must contact our returns centre to be provided with a return code to be attached to your products.

Refunds:

You should expect to receive your refund within four weeks of giving your package to Winthrop Australia; however, in many cases you will receive a refund more quickly. This time period includes the transit time for us to receive your return from yourself or the shipper (5 business days), the time it takes us to process your return once we receive it (5 business days), and the time it takes your bank to process our refund request (5 business days). We'll notify you via e-mail of your refund once we've received and processed the returned item.

Surcharge on Credit Card:

A surcharge fee will be applied to total cost.

Shipping:

We will endeavour to deliver your computers approx. 7 – 14 business days. Should there be a delay in delivery time, we will contact you via email to inform you of time of delivery.

Computer Collection:

Important, please have a copy of the confirmation receipt when collecting computers from our premises. If you have any questions regarding this please contact the office.

Cancellation:

From time to time, manufactures will cease products due to end of life, Winthrop Australia reserves the right to refund customers without notice for orders that they have been unable to fulfil due to unforeseen circumstances or circumstances out of our control.

Privacy & Security:

At Winthrop Australia, we are committed to protecting your privacy. We use the information we collect about you to process orders and to provide a more personalised shopping experience.

What information do we collect? How do we use it?

- When you order, we need to know your name, e-mail address and shipping address. This allows us to process and fulfil your order and to notify you of your order status.
- We also monitor customer traffic patterns and site usage to help us develop the design and layout of the store.
- We may also use the information we collect to occasionally notify you about important functionality changes to the web site, new Winthrop Australia services, and special offers we think you'll find valuable.

How does Winthrop Australia protect customer information?

When you place orders or access your account information, we offer the use of a secure server. The secure server software (SSL) encrypts all information you input before it is sent to us. Furthermore, all of the customer data we collect is protected against unauthorised access.

What about "cookies"?

"Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies do not contain any personally identifying information, but they do enable us to provide features such as automatic member recognition allowing you to store items in your shopping basket between visits. Most Web browsers automatically accept cookies, but you can usually change your browser to prevent that. Even without a cookie, you can still use most of the features in our store, including placing items in a shopping basket.

In Summary

We are committed to protecting your privacy. We use the information we collect on the site to make shopping at Winthrop Australia possible and to enhance your overall shopping experience.

Your Consent

By using our web site, you consent to the collection and use of this information by Winthrop Australia. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

Tell us what you think

Winthrop Australia welcomes your questions and comments about privacy. Please contact us.